



Knox CommunitySM HOSPITAL

NOTICE:

After March 31st, no new data will flow into your RelayHealth Portal

KCH patients will have access to review historical data from April 1st to September 28, 2018

During this time period, it is recommended that you download any data you want to keep a personal copy of. You can then save data to your PC, print it out or e-mail to a personal e-mail account.

How can I download a copy of my health record?

This service provides a simple option to download your health record (or the record of a dependent family member) in either Adobe PDF or XML file format.

FROM A DESKTOP (Screen shots available on next page):

- Click the Download My Data icon from the Home Page.
- Next, from the More Options page, select the Upload/Download Health Data link. By default, your health record displays.
- If you need to download a dependent's record, from the More Options page, click the patient drop down and select the dependent's name.
- At the bottom of the Upload/Download CCD Format Health Data page, use the drop down to select either PDF or XML. Click the Blue Button Download My Data icon.
- If required by your browser, click Yes to view the exported file.

FROM A MOBILE DEVICE:

- Tap the Download My Data icon from the Home Page.
- Next, from the More Options page, select the Upload/Download Health Data link. By default, your health record displays.
- If you need to download a dependent's record, from the More Options page, click the patient drop down and select the dependent's name.
- At the bottom of the Upload/Download CCD Format Health Data page, use the drop down to select either PDF or XML.
- Tap the Blue Button Download My Data icon.
- If required by your browser, click Yes to view the exported file.



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1.



HEALTH RECORDS

Lab results, medications and more



MESSAGES

Message your Providers or Care Team



DOWNLOAD MY DATA

Export or Download Health Data



ADDITIONAL SERVICES

Pay bills and other services

2. Upload or Download Health Data

Upload Health Data

RelayHealth supports the ability to aggregate Medications, Allergies, Problems, Procedures, Immunizations, Social History, Family History, Results, and Vital Signs as discrete data.

Files will be uploaded and automatically scanned for viruses. Files may be up to 5MB in size. [View Disclaimer](#)

File Name

No file chosen

Download Health Data

3. Upload or Download Health Data

Upload Health Data

Download Health Data

The CCD that RelayHealth creates is constrained by the HITSP C32 standard and includes Medications, Allergies, Problems, Procedures, Immunizations and Results. [Learn more about 'Blue Button'](#)

Please choose a download format:

XML PDF

